



Question: What happens when two cooperatives join forces to serve our members?

Answer: Ntera.

With ever-changing technology and a need for faster, more reliable services, Chippewa Valley Electric Cooperative (CVEC), located in Cornell, and Citizens Connected, located in New Auburn, have joined together with the goal of bringing Fiber-Fast internet services to underserved areas throughout the Chippewa Valley.

CVEC and Citizens Connected are excited to announce their joint venture, Ntera. Surveys conducted by both CVEC and Citizens Connected have identified Holcombe as one of the many areas in the Chippewa Valley that have no internet access, or limited access at best. Ntera has already begun the first phase of construction along the southern shores of Lake Holcombe. Expansion plans will be announced in the near future. Ntera's mission is to provide homes and businesses with leading-edge internet, video, and voice services through a 100 percent fiber optic network.

What separates Ntera from the competition?

Quite simply, Fiber to the Home. Ntera customers will experience consistent internet speeds from their Fiber to the Home connection. The competitors' speeds are inconsistent because the connection is shared with neighboring customers. Also, Ntera customers will experience unlimited data.

With Fiber-Fast internet from Ntera, life just got easier. With unlimited uses and more options to choose from, you

will be able to tailor your internet speeds to fit your home or business' needs. Ntera is excited to bring you Fiber-Fast internet speeds up to 1 Gigabit per second! The incredibly fast download times will change the way you use the internet.

- Gamers will be able to play online games with real-time video content and 3D responsiveness
- Video quality will greatly improve during video conferencing with Skype or other services
- Stream Netflix, Hulu, Amazon Prime, online TV shows and movies seamlessly
- Multiple users can simultaneously use smartphones, TVs, computers, tablets, and gaming systems to their fullest potential

Take a look at this comparison below of how much faster you can complete online activities with Ntera versus other providers.

With Fiber-TV from Ntera, powered by Celect Communications, there's something for everyone with over 300 quality channels, including locals from Eau Claire and the Twin Cities. Advanced features including WatchTVEverywhere, Restart TV, a Weather App, a What's Hot App, and Whole-Home Cloud DVR service bring your viewing experience to the next level.

For more information, call 833-46NTERA, email at info@ntera.net, or visit Ntera online at ntera.net.

DOWNLOADS	SIZE	Other Providers		Ntera		
		10 Mbps	25Mbps	50 Mbps	100 Mbps	1 Gbps
4-minute song	4MB	5 seconds	1 second	0.6 seconds	0.3 seconds	0 seconds
5-minute video	30 MB	38 seconds	9 seconds	5 seconds	2 seconds	0.2 seconds
45-minute TV show	200 MB	2.5 minutes	1 minute	31 seconds	15 seconds	1.5 seconds
2-hour movie	1 GB	12.7 minutes	5 minutes	2.5 minutes	1 minute	8 seconds

CVEC has been providing reliable electric service to the Chippewa Valley for over 80 years. CVEC serves Chippewa County and also parts of Rusk, Taylor, Dunn, and Barron Counties. CVEC has about 7,500 accounts, which are served by over 1,300 miles of line. The distribution system is maintained by 21 full-time employees.

Citizens Connected has been providing telecommunication services since 1952. Citizens Connected's 100 percent fiber optic network passes over 3,200 homes and businesses in parts of Barron, Chippewa, and Rusk Counties. The network is maintained by 19 full-time employees.



UNCLAIMED CAPITAL CREDITS PROVIDE SCHOLARSHIPS TO LOCAL STUDENTS

The following list of members received electric service from Chippewa Valley Electric Cooperative several years ago, and the capital credit funds are still being held in their names. We've been unable to return this money because we don't have a current address. If you know the whereabouts of these people, please tell them to contact our office at 715.239.6800 or 1.800.300.6800.

To claim these funds or to donate them to our scholarship fund, inactive members must contact Chippewa Valley Electric Cooperative and provide satisfactory evidence of their right to receive them. If we cannot locate these individuals, the unclaimed funds will be used to provide

scholarships to local students through Federated Youth Foundation.

This is an excellent opportunity to donate capital credits to our scholarship fund. Our scholarships are awarded each spring to graduating high school students of Chippewa Valley Electric Cooperative members. We ask that members contact our office if they are interested in donating their capital credits to the scholarship fund. It is a simple procedure to donate these funds to a worthwhile program.



ACKER CONSTRUCTION, ERIC
 ADAM, MIKE E
 ADAMS, LEDA MARIE
 ADAMSKI, WAYNE
 ALMS, JOSEPH
 ANDERSON, CHARLES H
 ANDERSON, HAROLD L
 ANDRJESKI, MICHAEL
 BAILEY, MILDRED I
 BAKER, MERLE
 BALOW, MARGARET H
 BANNISTER, PAULINE
 BEIGHLEY, LEONARD
 BELDEN, MARJORIE M
 BELKNAP, CHERYL
 BERG, DANIEL L
 BERG, ELEANOR
 BERGMAN PETERSON, LAURA B
 BIRNO, RICHARD A
 BOHL, DAVID M
 BOLAND, H TOM
 BORGEN, DOUGLAS E
 BOYLE, JOSEPH H
 BRANZELL, ESTATE OF DOROTHY
 BRASHINGER, GEORGE M
 BRITTON, RAMONA
 BRUMMER, ROY
 BRUYETTE, MYRTLE
 BUDZIAK, JOHN M
 BUYATT, WILLIAM C
 CAHILL, BONNY
 CAMPBELL, CHARLES
 CAPAUL, DANIEL
 CARDONE, GREG
 CARLSON, EDWARD R
 CHRISTIANSEN, THOMAS
 CLOUSER, WILLIAM C
 COLE, DAVID P
 COUTURE, PATRICK J
 CRANE, BOB
 CRAWLEY, MAX
 CSONGEDI, ESTATE OF
 DOROTHY E.
 CUHEL, CARL
 DA-RU FAMILY TRUST
 DAVIS, ESTATE OF LEOTA

DAVIS, RICK
 DECKER, RICHARD A
 DENNY, MARJEAN
 DICKSON, WILLIAM J
 DISSMORE JR, ROGER
 DODGE, LESTER E
 DOHRN, JENNY
 DOLAN, LEONARD
 DOVAS, LOUIS
 DUBIEL, KENNETH J
 DURANCEAU, LYNETTE R
 DZICK, JEFF
 EKSTROM, FRANK
 EKSTROM, FRANK
 ERTOLACCI, DOREEN
 FANNING, ROBERT C
 FARM CREDIT SERVICES
 FERGUSON, GORDON A
 FHA
 FRANCK, RAY
 FUTRELL, ALAN
 GABEL, GORDON G
 GALES, CLIFFORD
 GEISSLER, JEFFREY
 GEORGE, ESTATE OF EDITH F
 GETTER, HAROLD
 GIENCKE, KATHLEEN M
 GIGLIO, MICHAEL
 GILBERTSON, ANITA
 GIRLING, DENNIS F
 GOLESH, JANET M
 GRAHAM, LINDA
 GREENE, DONALD L
 GREGERSON, MABEL
 GREIFE, R CLARK
 GRENSING, LARRY
 GREULICH, AUGUST
 GRIEGOLEIT, WILLIAM E
 GROSS, JEAN
 GUNDERSON, CHRISTINA
 HAGEN, JOSEPH K
 HAGER, ESTATE OF CHESTER L
 HALL, MARY K
 HALVERSON, JAMES
 HANSEN, LAVERNE
 HARMS, KEEL D

HARVEY, EVAMAE
 HASSEMER, DONALD
 HASSEMER, HAROLD P
 HAUN, JAMIE
 HAWKS, DAVID
 HAYNES, ROBERT
 HAZARD ROGERS, BARBARA
 HEBEL, JAMES W
 HEDRINGTON, ROXANNE
 HENDERSON, JAMES
 HENDRICKSON, DR ROBERT L
 HENNEKENS, CANDACE
 HETCHLER, ILENE
 HOARD, HARLAND D
 HOFF, ARNOLD
 HOFF, JAKE
 HOLLOWAY, LEON R
 HOPPMANN, CINDY M
 HOUSE, COLBURN
 HOWARD, WM
 HUJAR, JEROME
 HURLBURT, JON
 HURT, ESTATE OF BRADLEY
 HUTCHINS, FARLEY
 HYLAND JR, ROBERT W
 IMIG, RICHARD R
 JAHR, ESTATE OF ELIZABETH
 JAHR, MARCELLA M
 JAMES, HAROLD L
 JANISEWSKI, VIOLET
 JAPHIS BUILDING CO
 JENNEMAN, PATRICIA
 JENNINGS, D M
 JENO SR, TODD E
 JERON MINI STORAGE
 JEVNE, ESTATE OF GEORGE
 JICK, ESTATE OF MAURITA R
 JINKERSON, DUANE
 JOHNSON, ARCHIE C
 JOHNSON, EDMUND
 JOHNSON, MELODY
 JURINEK, MICHAEL N
 KARK, RICHARD A
 KARWACINSKI, JOHN E
 KEATING, MARY LOU
 KELLER, WALTER

KISSELBURG, DAVID
 KLOCKE, GLEN
 KLUEVER, JAMES F
 KNOWLTON, BRENDA
 KOHLS, PHILLIP
 KOHLS, TIMOTHY
 L'HEUREUX, HAROLD
 LALOCK, JOSEPH R
 LANGE, ESTATE OF ALVIN
 LAROSE, EDNA
 LAROSE, ESTATE OF JOHN C
 LARSON, KENT
 LASIEWICZ, BOLEY
 LEATHERMAN, JEFF
 LEIKAM, PATRICIA
 LENFESTEY, ESTATE OF ESTHER
 LEPLEY, BERNAL
 LEWALLEN, JASON L
 LEWIS, JORDAN V
 LICHT, CAROLINE E
 LING, ESTATE OF RACHEL
 LINK, CHARMAINE S
 LITTLEFIELD, RUTH
 LONG, ESTATE OF GEORGE
 LUETHI, JANE A
 LUND, CAROL A
 LYREK, GREG
 MALONEY, PATRICK A
 MARTIN, MARGARET
 MARTINE, LAWRENCE
 MASEK, GEORGE
 MASTIN, JAMES W
 MATTSON, VIRGIE
 MAYER, PAUL L
 MC ROBERTS, ESTATE OF
 ELWOOD B
 MCCAGHY, ESTATE OF EUGENE F
 MCGIVERAN JR, BEN S
 MCGUIRE, ROGER
 MCLEAN, WILLIAM
 MCMAHON, MARY
 MEILE, ROBERT
 MEYERS, ARNOLD
 MEYERS, MARY
 MILES, EDWARD W
 MILLS, RANDY

MITCHELL, KELLI S
 MOE, CRAIG
 MOHR, ESTATE OF MARLYN E
 MONYCOR SAVINGS BANK
 MOUCHA, MARK
 MOWRY, RAMONA
 MUELLER, RICK
 MULLEN, CAROLE A
 MURRAY, JAMES
 MYERS II, RAYMOND
 NEEFE, JEAN C
 NEHLS, RICK
 NEHRING, WAYNE
 NELSON, ARNOLD C
 NELSON, GARY
 NELSON, KENNETH R
 NERISON, NORMAN
 NICHOLS, MARYANN
 NORMAN, LEWIS P
 NORWEST BANK WI N A
 NOVOTNY, MRS HENRY
 O'BRYAN, SHEILA D
 ODT, HERMAN
 OLIVERSON, JOYCE
 OLSON, CAROLINE
 OLSON, DEBORAH K
 OUIMET, ESTATE OF MF
 PACHLA, ALBERT
 PAKE, JACKIE
 PARR, DALE C

PARSON, FLORENCE
 PEDERSON, MONTE
 PEERSON, GLADYS M
 PERRIN, MICHAEL J
 PETERSON, DALE
 PETERSON, JAMES A
 PETERSON, MABEL
 PETSKA, BRIAN P
 PIERCE, ANN
 POSH, DON
 POTACZEK, DOUGLAS R
 PROCTOR, ESTATE OF JACK T
 RABUS, ESTATE OF BERNICE
 RAPPLEY, KRYSTAL
 RATHBUN, CHRISTOPHER R
 READ, KURT
 REGAL, ALICE
 RETZLAFF, CLARENCE
 RIFE EST, EVELYN
 ROBERTS, ROGER H
 ROCH, KATHERINE M
 ROEN, DALE
 RONNESTRAND, JASON G
 SASS, LAWRENCE
 SAVAGE, LORETTA
 SCHERMANN, JEANETTE
 SCHICK, LORRAINE M
 SCHJONEMAN, MERLIN L
 SCHMITZ, LORI L
 SCHOMER, GLENN J

SCHUETTE, MILTON J
 SCHULTZ, EDWARD P
 SCHULTZ, JOHN C
 SCHULTZ, OLGA
 SCHULTZE, MARGARET
 SCHUMACHER, DONNA
 SCHUMANN, ROBERT
 SCHUNGIN, ELIZABETH L
 SCHWETZ, ROMA I
 SEEGER, HARRY
 SEIBEL, CONNIE
 SHOEMAKER, LUCILLE D
 SIMNIOK, DENNIS J
 SKALSKI, RONALD J
 SLIKER, WANDA F
 SMITH, BLAKE
 SMITH, DORIS J
 STANHOPE, EDWARD
 STARCK, BRIAN
 STARCK, JULIE
 STELZER, GERALD L
 STERRY, ESTATE OF MARY
 STEVENS, DALE A
 STEWART, THAD
 STORM, DIANE M
 STRANAHAN, MARY
 STRAND, ROBERT
 STREMCHA, TIM
 STRIED, GENE
 SULLIVAN, LUTRECIA E

SYKORA, PATRICIA A
 TAYLOR, VIOLET
 THOME, JOSEPH J
 THOMPSON, SCOTT R
 THORNTON, JAMES
 TODAHL, LAVERNE W
 TOTH, ALEX L
 TRUNKEL, BETTY
 UHLER, ESTATE OF RICHARD R
 VANBEEK, LARRY
 VANDERVORT, ESTATE OF
 BERNICE
 VENZKE, DANIEL L
 VERNON, GILBERT
 VINOPAL, MIKE
 VOLKMAN, LANI
 WAGNER, CARL E
 WARMINSKI, ESTATE OF CLARA
 WELLNER, JANE
 WHITMORE, RUTH E
 WILLHITE, ALLAN
 WILLIAMS, ESTATE OF RUTH Z
 WINTERHAVEN-ROD A BECKER
 WITKOWSKI, JASON J
 WOLBERSON, ANTHONY
 WOLTHOFF, GEORGE
 WOODFORD, BRENDA
 WRIGHT, RICHARD T
 YANCY, RALEIGH G
 YOUNG, GLENN
 ZAHL, JAMES B

CELEBRATE THE END OF SUMMER IN STYLE—AND SAFETY

Labor Day marks the unofficial close of the summer season. It's one last chance for a long weekend of summertime fun before families settle in for another school year and prepare for the chilly weather to come.

If you plan to spend your Labor Day weekend outside, just be sure to do it safely. Check weather forecasts. Postpone your plans if a thunderstorm is expected, as the risks for lightning strikes are especially high in or near bodies of water. Remember the advice from the National Weather Service (NWS), "When thunder roars, go indoors."

You are not safe from lightning strikes while outside, so once you hear thunder, get to a safe shelter such as an enclosed building with electricity or plumbing or an enclosed metal-topped vehicle with its windows up. Wait until at least 30 minutes have passed without thunder to return outside.

Be aware of your surroundings. Check the location of nearby power lines before boating or fishing. Make sure you cast the line away from power lines to avoid potential contact.

Do not raise a mast or antenna when your boat is near a power line. Never attempt to move a power line out of the way so a boat can pass underneath. Maintain a safe distance of



at least 10 feet between your boat and nearby power lines. Keep in mind that water levels are constantly changing, altering the distance between the water and the line.

If your boat does come in contact with a power line, do not enter the water. Instead, stay in the boat and avoid touching anything metal until help arrives or until your boat is no longer in contact with the line.

Do not swim around docks with electrical equipment or boats plugged into shore power. If you are in the water and feel a tingle of electric current, shout to let others know, try to stay upright, tuck your legs up to make yourself smaller, and swim away from anything that could be energized. Do not head to boat or dock ladders to get out.

To help prevent the risk of electricity entering the water, have your boat and dock electrical systems regularly inspected and maintained by a professional familiar with marine electrical codes.

To learn more about electrical safety, visit SafeElectricity.org.

Chippewa Valley Electric will be closed Monday, September 4, for Labor Day.



We have expanded our Med-A-Lert offerings to better meet the needs of our clients!

Introducing three new offerings to our Med-A-Lert service.



Med-A-Lert *in case of emergency*

We still have our **Basic** package, with Linear equipment, tried and true, and only **\$25/month**.



We have added an option with **Fall Detection**. We still use the Linear system, but have added a pendant that has a Fall Detection feature. The Linear system with Fall Detection is only **\$27/month**. This pendant is water resistant (not waterproof as with the Basic package), and has a replaceable battery.



Two-way voice is now an option with our **Enhanced** system. This system has all the features of our Basic package, but in addition allows you to communicate with the Response Center directly via the pendant.



This is a great option for those who are frequently outside of the home, gardening, doing yardwork, or even going to the mailbox. A spare rechargeable battery for the pendant is kept charged in the base unit. The Enhanced system is only **\$30/month**.

All of the above systems have the basic requirements: Working landline phone jack & power receptacle

Complete mobility is available for the active individual with the **mobile mySHIELD** option. The mySHIELD is a cellular device, about 2 inches square. Pressing the alert button on the unit immediately puts you in direct contact with the Response Center. Your location is sent along with the call. Alerts can be sent as a text message to a number you choose to notify of an event, low battery, or power on/off. The cellular service provider is Verizon. The mySHIELD is an option wherever there is reliable Verizon cellular coverage. The mobile system is **\$35/month**.



Installation is available with all of our systems for a one-time fee of \$38.50. During the installation we will review all of the features of the system, place a test call, and verify the list of responders.

CALL TODAY - 715.239.6800 or 800.300.6800



Chippewa Valley Electric Cooperative

317 S. 8th St., P.O. Box 575, Cornell, WI 54732

715.239.6800 • 1.800.300.6800

www.cvecoop.com • email: cvec@cve.coop

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