

# NEWSLETTER

Chippewa Valley Electric Cooperative

December 2013

## Chippewa Valley Satellite to End Providing Directv

Chippewa Valley Satellite Corporation has provided Directv programming and installations for the past twenty years. Over the past couple years the number of installations we have done has decreased to the point that we will no longer be installing or servicing Directv equipment. As of the first of the year, Chippewa Valley Satellite will not be installing or servicing Directv equipment.



**exede**<sup>SM</sup>  
by ViaSat

Chippewa Valley Satellite will continue to provide Exede high speed satellite internet. If you are tired of dial up or slow DSL speeds, call Chippewa Valley Satellite at 715.239.3862 to see what the Exede system can provide.

## Can You Help?

Members of Chippewa Valley Electric can help their neighbors by rounding up their electric bills. The few additional cents, when combined, add up to provide valuable help for our neighbors in need.

The Operation Round Up program was implemented in 1999 and has been providing aid to local people and organizations since. The program

works because members authorize the cooperative to round their bills up to the nearest whole dollar. Those monies are deposited into a separate organization, the Chippewa Valley Community Fund. The Community Fund is a non-profit organization completely isolated from Chippewa Valley Electric Cooperative. It's run by a volunteer board that determines who will receive aid.

The Community Fund has helped members with medical conditions, fires, and family losses. It has also made contributions to area food pantries.

Operation Round Up has been offered since 1999. Currently, out of our 7,500 members, only 800 are participating. We need your help! If you would like to participate in Operation Round Up, please complete the sign-up form below and return it to our office. The more members we get to participate, the more the Community Fund will be able to help. If you have any questions about the program, please feel free to contact our office or check it out on our website at [www.cvcoop.com/services/operationroundup.php](http://www.cvcoop.com/services/operationroundup.php).

**Yes, I'd like to participate in Operation Round Up®.**

**Please round my bills up to the next whole dollar.**

\_\_\_\_\_  
Name

\_\_\_\_\_  
Account No.

\_\_\_\_\_  
Phone No.

\_\_\_\_\_  
Please sign and date here.



# Chippewa Valley Electric Cooperative's Water Heater Program

Chippewa Valley Electric Cooperative (CVEC) offers you a rebate, a monthly credit, and reimbursement for water heater repairs when you install a new 50 gallon or larger electric water heater, and enroll in our Water Heater Program.

<b>Rebates:</b>
<b>50 Gallon</b> Replace Electric \$63.00 New Service or Replace Gas/Oil \$193.00
<b>80 Gallon</b> Replace Electric \$169.00 New Service or Replace Gas/Oil \$389.00
<b>85 Gallon or larger</b> Replace Electric \$211.00 New Service or Replace Gas/Oil \$461.00

These rebates apply to new electric storage water heaters of 50 gallons or larger, with a signed Water Heater Agreement, and specifically exclude tankless, or "on-demand" electric water heaters.

In exchange for the rebate and monthly credit, you allow CVEC (via our power supplier, Dairyland Power Cooperative) to control your water heater during periods of peak demand.

A key component of the Water Heater program is the Load Management Receiver (LMR). CVEC will install an LMR on your water heater. The LMR will allow Dairyland Power Cooperative to interrupt the power to your water heater during periods of peak demand. The duration of the interruption will vary depending on the size of the water heater, and the peak demand. The maximum duration for interrupting power to a water heater is 4 hours in any 10 hour period for a 50 gallon water heater, and 6 hours in any 10 hour period for an 80 gallon or larger water heater.

With a properly sized water heater, controlling of the water heater should be completely transparent to you. The Water Heater Program works to the benefit of you, the Member, in the form of a rebate and an ongoing monthly credit, and the Cooperative, as loads

can be curtailed during periods of peak demand, reducing the overall cost of electricity.

To enroll in the program, simply submit a copy of your paid receipt for a qualifying electric water heater, along with a completed rebate form after the water heater is installed. When this information is received, CVEC will contact you to schedule an appointment to install the LMR. The LMR will be installed outside the home, with (in most cases) flexible conduit run to the Load Center. Your rebate will be credited to your electric bill after the LMR is installed. The monthly credit will start the day the LMR is installed. The monthly credit is applied to accounts with a current balance only.

If your water heater requires service, CVEC will reimburse you up to \$75 per service call (maximum of \$150 per controlled water heater per year). A copy of a paid receipt is required for reimbursement. If you replace the parts yourself, CVEC will reimburse you for the cost of parts only, with a copy of a paid receipt. Replacement parts reimbursement is limited to a maximum of 2 elements and 2 thermostats per year, not to exceed \$150 per controlled water heater per year.

Warranty issues must be addressed directly with a participating dealer. CVEC does not sell or warranty water heaters as of 01 January 2014.

The CVEC Water Heater Program is subject to restrictions as stated in the Water Heater Agreement. Program may be changed or cancelled at any time without notice.



**CVEC's office will be closed December 24 and 25  
for Christmas and January 1 for New Year's.**

***Have a safe and happy holiday!***

**Chippewa Valley  
Electric Cooperative**

P.O. Box 575  
Cornell, Wisconsin 54732  
(715) 239-6800 or 1-800-300-6800  
[www.cvecoop.com](http://www.cvecoop.com)

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