

# NEWSLETTER

Your Cooperative

Powering Your Future



Chippewa Valley Electric Cooperative

January 2018

## Tailor Your Home & Business Internet Speed Needs with Ntera

According to a Gallup News survey, 43% of Americans said they spent at least some time working remotely last year. With telecommuting on the rise, the need for faster, more reliable internet, video and voice services has become an essential part of everyday life.

With Fiber-Fast services from Ntera, life just got easier. With unlimited uses and more options to choose from, you will be able to tailor your internet speeds to fit your home or business needs. Ntera is bringing a 100% Fiber Optic Network with internet speeds up to 1 GIG and over 300 quality channels including locals from Eau Claire and the Twin Cities to the Holcombe area.

Dan and Stacey Cross have been residents in Holcombe for 10 years and both work from home in a remote office setting. When they moved to Holcombe, they were not aware of the limited offerings for internet and television services. "It has been a struggle for us while trying two different providers and still not getting what we need," Stacey stated. "We are super excited about the opportunity Ntera is bringing to our community with their Internet along with premium television and phone options. We are also looking forward to having a minimum of 25Mbps to help with not only our business needs, but our personal needs as well."

Many vacation homes have been built in the Holcombe area due to the rural simplicity and beauty of the landscape that includes numerous lakes, valleys, and forests. Even though these

second home owners want to be able to get away, they desire to use smart home technology to work from home.

Tom and Joyce Lochner have lived in the Holcombe area for over 6 years now and are excited about the new internet and television services offered by Ntera. "I work remotely and having reliable internet service is critical to my ability to complete my work." Tom stated. "We are looking forward to enjoying improved services of television and internet at a substantial savings compared to our current providers."

With Ntera you will experience consistent internet speeds as well as unlimited data. Ntera's incredibly fast download times will change the way you use the internet. Take a look at this comparison below of how much faster you can complete online activities with Ntera versus other providers.

| DOWNLOADS         | SIZE  | Ntera        |           |             |             |             |
|-------------------|-------|--------------|-----------|-------------|-------------|-------------|
|                   |       | 10Mbps       | 25Mbps    | 50Mbps      | 100Mbps     | 1Gbps       |
| 4-minute Song     | 4MB   | 5 seconds    | 1 second  | 0.6 seconds | 0.3 seconds | 0 seconds   |
| 5-minute Video    | 80MB  | 38 seconds   | 9 seconds | 5 seconds   | 2 seconds   | 0.2 seconds |
| 45-minute TV Show | 200MB | 2.5 minutes  | 1 minute  | 31 seconds  | 15 seconds  | 1.5 seconds |
| 2-hour Movie      | 1GB   | 12.7 minutes | 5 minutes | 2.5 minutes | 1 minute    | 8 seconds   |

Download speeds based on unlimited.org

It is Ntera's mission to provide homes and businesses with Fiber-Fast internet, video, and voice services to underserved areas throughout the Chippewa Valley. For more information, call 833-46NTERA, email at [info@ntera.net](mailto:info@ntera.net), or visit Ntera online at [ntera.net](http://ntera.net)

At Ntera, we are more than just a business, we are your neighbors

# FIBER-FAST INTERNET

[ntera.net](http://ntera.net)

833-46NTERA

Starting at

# \$29.99

when bundled

# Scholarships Available to High School Seniors

This spring, Chippewa Valley Electric Cooperative (CVEC) will be awarding several scholarships to graduating high school seniors of member families through our Federated Youth Foundation Scholarship Program. The scholarship program is funded entirely from unclaimed patronage capital issued by the cooperative and from members who wish to donate their capital credits earnings to this program. Please contact CVEC if you wish to do so.

Each scholarship is worth \$500. Applications can be obtained from Chippewa Valley Electric Cooperative (cvcoop.com) or the student's high school guidance counselor.

Eligibility will be determined according to the following criteria:

- The student must graduate during the 2017–2018 school year and be enrolled in a post-secondary program at a college, university, or vocational school.
- The applicant's parents (or legal guardians) must be members of Chippewa Valley Electric Cooperative,

and they must currently be receiving service.

- The applicant must display average or above-average academic records.
- The applicant's family income will not be a deciding factor in awarding the scholarships.



The completed scholarship applications must be returned to the cooperative office by April 1, 2018. The applications will be reviewed by a special Scholarship Committee, and the scholarships will be awarded to the students at an honors ceremony or at graduation.

If you have any questions about the scholarship program, please call Nicole at Chippewa Valley Electric Cooperative, 715.239.6800 or 800.300.6800.

## Watch Out For Scams

Unfortunately, in today's world, scams are inevitable. Scammers can threaten you with everything from legal action involving the IRS to turning off power to your home.

Utility scams often involve an individual or group posing as an employee of your electric cooperative. The scammer may use threatening language in order to frighten you into offering your credit card or bank account information. Don't fall victim to these types of scams. Understand the threats posed and your best course of action:

- If someone calls your home or cell phone demanding you pay your electric bill immediately, gather as much information as you can from that individual, hang up the phone, and contact the local authorities. Scammers often use threats and urgency to pressure you into giving them your bank account number or loading a pre-paid credit or debit card. Chippewa Valley Electric Cooperative will never call you to ask you to offer up personal finance information over the phone. If you have any doubts about your utility bill, contact us at 715.239.6800.
- If someone comes to your home claiming to be an employee of Chippewa Valley Electric Cooperative who needs to collect money or inspect parts of your property, call us to verify they are, in fact, an employee. If they are not, call local authorities for assistance and do not let the individual into your home.

Here are some other types of scams consumers should watch out for:

- Government agencies like the IRS will never call to inform you that you have unpaid taxes or other loans

against you. You will always receive this type of information in the mail. If someone calls claiming to be the IRS, hang up immediately.



- If you receive an email from an unknown sender, an email riddled with spelling errors and typos, or an email threatening action unless a sum of money is paid, do not click any links provided within the email, and do not respond to the email. Simply delete it, or send it to your spam folder.
- If someone calls your home claiming to have discovered a virus on your computer, hang up. This caller's intent is to access personal information you may be keeping on your computer.

Your cooperative wants to make sure you avoid any and all types of scams that could put you or your financial information in jeopardy. If you have any questions or would like more information about how you can protect yourself from scammers, call us at 715.239.6800. (Source: NRECA)

### Chippewa Valley Electric Cooperative

P.O. Box 575  
Cornell, Wisconsin 54732  
(715) 239-6800 or 1-800-300-6800  
[www.cvcoop.com](http://www.cvcoop.com)

Your Touchstone Energy® Partner 