



## Power Outage Tips

If the power goes out in your home there are some things that you should check. A few simple steps could save you money.

### Check your meter

Take a look at your meter to help determine if the outage is CVEC's problem or a problem within your home. A meter with a digital display will have a blank screen which indicates that the problem is on the co-op's side. When you see something displayed on the screen, this means that power is getting to the meter and it is not a co-op outage; it is an outage within your home. If you have a meter that does not display a digital reading, then check for a red light on the lower left side of the meter. When you see a red light, this indicates that power is getting to the meter and the problem is with your own equipment; you should check your breakers or contact an electrician. If there is no visible red light, contact CVEC to report an outage.

### Check your breakers

Be sure to check your breakers inside your home at your electrical panel and also outside at your meter pedestal (if you have one). The photographs at right indicate where to find the breaker within a meter pedestal. If a breaker

**Breaker**



Lift meter pedestal cover to find breaker

has been tripped, push the handle to the "Off" position before flipping it to the "On" position. It is important to check the breakers at both locations to avoid a service charge if the outage is found to be your responsibility.

When you have determined that the power outage is not due to your own equipment, call Chippewa Valley Electric to report the outage at 715.239.6800 or 800.300.6800.

**reminder**

## REMINDER

### Dual Fuel Meter Must Remain Energized!

All meters need to be energized in order for Chippewa Valley Electric to get a meter reading. Some dual fuel accounts have their meter on a separate breaker, and it gets turned off in the summer months. In order for the member to participate in the dual fuel program, that breaker and meter must be left on.

We thank you for your cooperation! If you have any questions please contact our office at (715) 239-6800 or by email at [cvec@cvecoop.com](mailto:cvec@cvecoop.com).

# Chippewa Valley Electric Cooperative asks your help in limiting summer energy costs

Do the Summer Shift:  
11 a.m. to 7 p.m. Weekdays



As member-owners of Chippewa Valley Electric Cooperative, you have proven your ability each summer to help limit power costs for the membership. We appreciate your participation in the cooperative's Summer Shift program, as it has helped control wholesale costs to the cooperative in each of the past several years.

While changing the time of day you use electricity in the summer doesn't appear as a line item credit or obvious reduction in price on your utility bill, it actually limits exposure to price increases for the cooperative and our members. It truly saves all members from costly power surcharges each summer. We call it avoided cost.

It may seem odd, but it costs less to provide electricity for your use during certain hours of the day and days of the week. Because consumers in our regional energy pool use more electricity summer weekdays from 11 a.m. to 7 p.m., it is most costly to provide our members with adequate power during those hours. As an analogy, think of the maximum electricity use in those hours as "electricity rush hours" for the large population in our regional energy pool. Adequately providing as much electricity as consumers need causes power generation of every sort to be maximized, transmission routes to reach capacity and costs can become extremely high – reaching many multiples of our typical rates.

We do have options, though. Our energy provider, Dairyland Power Cooperative, continues to encourage us to help limit Chippewa Valley Electric's summer wholesale electricity costs by shifting members' electricity use to lower cost times on summer weekdays—either before 11 a.m. or after 7 p.m.

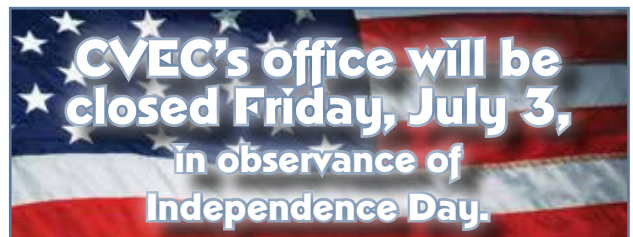
Do the Summer Shift to help control costs. It's easy and the kids can help:

- Shift energy use outside the hours of 11 a.m. to 7 p.m. summer weekdays.
- Delay the dishwasher.
- Turn up the thermostat.
- Shift the start of the laundry.
- Be conscientious of the time of day when using computers, televisions and electronic games.
- Take advantage of day time natural light in offices and homes.

We're confident that our members' combined efforts to move electricity use outside the hours of 11 a.m. to 7 p.m. summer weekdays will make a difference.

Over the next couple of months, we'll share more specific suggestions for how you can continue to participate by shifting some electricity use outside of these more costly hours. For now, if you would like to read further, take a look at this link for energy efficiency suggestions from the U. S. Department of Energy <http://energy.gov/articles/resolve-save-energy-year>.

Thank you for your participation in this valuable effort. Do the Summer Shift!



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