

*Your energy provider yesterday, today and tomorrow.*

# NEWSLETTER

**Chippewa Valley Electric Cooperative**

**May 2017**

## Is Your Central Air Conditioning Controlled?

Once again, we are offering rebates and incentives to help you improve energy efficiency and comfort in your home, while lowering your electric bills. Chippewa Valley Electric is offering a \$25 rebate to new participants in our Central Air Conditioning Load Management Program. In order to qualify for the rebate, the member must sign up for the control **before June 1, 2017.**

In addition to the \$25 rebate, the member will receive a \$6 per month credit during June, July, and August. New participants with a Dual Fuel (DF) meter will receive the \$25 sign-up credit and have their central a/c usage billed at a reduced rate through their DF meter; instead of a \$6 monthly credit and a/c usage billed at the regular electric rate. Central air conditioning has a special control strategy that cycles only the compressor, rather than shutting down the entire system for extended periods. When we need to control central air conditioning systems, the compressor is cycled in 15-minute increments during the control period. The blower is not interrupted, as there is generally enough residual cold in the ductwork for the control to go unnoticed. If you would like to receive the rebate and the AC credit, please contact our office for a rebate form, or the rebate form can be downloaded from our webpage at [www.cvecoop.com/forms/ACagreement.pdf](http://www.cvecoop.com/forms/ACagreement.pdf)



## REMINDER: CVEC Cannot Locate Members' Underground Wires

Quite often Chippewa Valley Electric Cooperative (CVEC) receives requests to locate members' underground wires. Due to safety and the liability risks, Chippewa Valley Electric is not able to locate members' wires.

It is still important to call for locates when digging, just be aware that Chippewa Valley Electric will only locate its own wires. Call Diggers Hotline at least 3 business days before digging. Dial 811 or 800.242.8511 or go online to file a request at [diggershotline.com](http://diggershotline.com).

If you have any questions or concerns please contact our office at 715.239.6800 or by email at [cvec@cve.coop](mailto:cvec@cve.coop).



*Call Diggers Hotline before you dig! Dial 811*

# We have expanded our Med-A-Lert offerings to better meet the needs of our clients!

Today we are introducing three new offerings to our Med-A-Lert service.



## Med-A-Lert *in case of emergency*

We still have our **Basic** package, with Linear equipment, tried and true, and only **\$25/month**.



We have added an option with **Fall Detection**. We still use the Linear system, but have added a pendant that has a Fall Detection feature. The Linear system with Fall Detection is only **\$27/month**. This pendant is water resistant (not waterproof as with the Basic package), and has a replaceable battery.



Two-way voice is now an option with our **Enhanced** system.

This system has all the features of our Basic package, but in addition allows you to communicate with the Response Center directly via the pendant. This is a great option for those who are frequently outside of the home, gardening, doing yardwork, or even going to the mailbox. A spare rechargeable battery for the pendant is kept charged in the base unit. The Enhanced system is only **\$30/month**.



*All of the above systems have the basic requirements: Working landline phone jack & power receptacle*

Complete mobility is available for the active individual with the **mobile mySHIELD** option. The mySHIELD is a cellular device, about 2 inches square. Pressing the alert button on the unit immediately puts you in direct contact with the Response Center. Your location is sent along with the call. Alerts can be sent as a text message to a number you choose to notify of an event, low battery, or power on/off. The cellular service provider is Verizon. The mySHIELD is an option wherever there is reliable Verizon cellular coverage. The mobile system is **\$35/month**.



Installation is available with all of our systems for a one-time fee of \$38.50 (plus tax). During the installation we will review all of the features of the system, place a test call, and verify the list of responders. Minimum service term: 3 months.

**CALL TODAY – 715.239.6800 or 800.300.6800**

## Our office is closed on Monday, May 29, for Memorial Day.

*“It is foolish and wrong to mourn the men who died. Rather we should thank God such men lived.”*

*-George S. Patton*

### Chippewa Valley Electric Cooperative

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