

*Your energy provider yesterday, today and tomorrow.*

# NEWSLETTER

**Chippewa Valley Electric Cooperative**

**November 2012**

## SAND CREEK SUBSTATION COMPLETED

**T**he Sand Creek substation was completed and energized on October 3, 2012. This is our largest substation and is designed to provide service to two sand mining operations and our members in Auburn and Bloomer townships. In addition, it will back up our Eagle Point and New Auburn substations if needed.

The substation is owned by Dairyland Power Cooperative, our power supplier, but it was built for Chippewa Valley to our specifications. Chippewa Valley pays Dairyland Power a monthly fee for the substation including maintenance and upkeep.

With the addition of the substation, we have been very busy building new lines to tie to our existing lines. Those will be completed by the end of October and should bring a new level of service reliability to our members.



## DUAL FUEL HEATING SYSTEMS TO BE TESTED NOVEMBER 14

**A**s the heating season fast approaches, we are preparing for another Wisconsin winter. This includes a test of our load management system.

If you currently participate in our dual fuel or off-peak heating program, the load management system will be tested on Wednesday, November 14 (Thanksgiving is the following week).

Your electric heating system will be shut off at 5:00 p.m. and will remain off throughout most of the evening. Heating systems will be randomly turned back on beginning at 9:15 p.m. and all systems should be back on by 11:15 p.m.

During the time the electric heat is off, customers will rely on their backup heating system. If you experience any problems with your heating system during this test, please contact your heating contractor. If you experience any problem with our load management receiver (pictured below), contact Chippewa Valley Electric Cooperative at 715-239-6800 or 1-800-300-6800.

This test is a benefit for you as well as the cooperative. We want to make sure your backup heating system and the load control device work properly before we get into extremely cold weather.

If you have any questions regarding this test, please call the office.





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