

Your energy provider yesterday, today and tomorrow.

NEWSLETTER

Chippewa Valley Electric Cooperative

November 2013

Dual Fuel Heating Systems to be Tested November 20

As the heating season fast approaches, we are preparing for another Wisconsin winter. This includes a test of our load management system.

If you currently participate in our dual fuel or off-peak heating program, the load management system will be tested on Wednesday, November 20 (Thanksgiving is the following week).

Your electric heating system will be shut off at 5:00 p.m. and will remain off throughout most of the evening. Heating systems will be randomly turned back on beginning at 9:15 p.m. and all systems should be back on by 11:15 p.m.

During the time the electric heat is off, customers will rely on their backup heating system. If you experience any problems with your heating system during this test, please contact your heating contractor. If you experience any problem with our load management receiver (pictured to the right), contact Chippewa Valley Electric Cooperative at 715-239-6800 or 1-800-300-6800.

This test is a benefit for you as well as the cooperative. We want to make sure your backup heating system and the load control device work properly before we get into extremely cold weather.

If you have any questions regarding this test, please call the office.



Load Management Receiver

Test

Before You

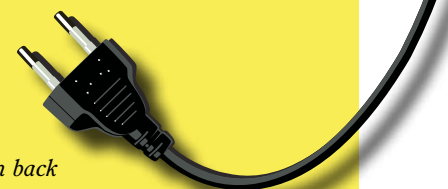
Touch

Electrical Safety for the Home

**TURNING OFF THE POWER AT THE
CIRCUIT BREAKER MEANS IT'S
SAFE TO WORK, RIGHT?**

WRONG.

Every year, people are injured or killed by circuits they thought were safely turned off. Simply shutting off the power is not enough. Hazardous conditions can still exist. Working with electricity requires thorough planning and extreme care. Whether you are a do-it-yourselfer tackling a weekend project or an experienced contractor, learning and practicing safe work habits can significantly reduce your risk. That's why you must always **TEST BEFORE YOU TOUCH**. You may not get a second chance to learn this important lesson.



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SAFETY

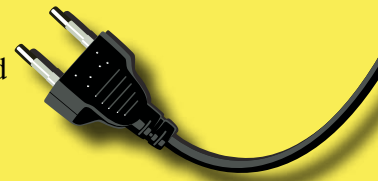
CAN SAVE YOUR LIFE

Many injuries, deaths and property damage caused by electrical hazards can be avoided. If you are not experienced in working directly with electricity and trained to recognize and avoid electrical hazards, consider hiring a certified electrician for your electrical work. For those experienced in working with electricity, these points can help remind you of basic electrical safety practices. The first step in avoiding these hazards begins with safety. Before undertaking any type of electrical work, plan your job and include all necessary steps to ensure your safety and the safety of those around you. And always **TEST BEFORE YOU TOUCH.**

AROUND THE HOUSE

- > Understand your electrical system. Make a map showing which fuse or circuit breaker controls each switch, light or outlet.
- > Wear the appropriate personal protective equipment (PPE).
- > Ensure the right circuits are turned off before starting to work.
- > Make sure the circuits cannot be accidentally turned back on while you are working.
- > Use a circuit tester, and make sure it is working properly by testing it before and after you test the circuit where you will be working.

Source: *esfi.org*



Med-A-Lert... In Case of an Emergency

Personal Independence with Peace of Mind

Living alone can be an uneasy situation, especially for elderly individuals or those with medical difficulties. Med-A-Lert Service provided by Chippewa Valley Electric Cooperative allows individuals the satisfaction of independent living and the peace of mind that comes with knowing there is always someone to help.



We have been providing Med-A-Lert Service to individuals since 1992, with installations in the home, senior care facility, or apartment. Med-A-Lert is a 24 hour, 365 days/year monitoring service. With the touch of a button, the individual is connected with our Response Center. At the Response Center a live person will receive the call and dispatch according to individual account preferences. If medical help is needed, the family contacts and proper authorities, if necessary, are notified.

Chippewa Valley Electric staff provides in-home installation and will demonstrate the use of the unit at the installation appointment. To hook up the unit the individual will need a landline phone jack with service. The wireless button that is worn is waterproof and is recommended to be worn at all times.

The cost for installation is \$35 plus sales tax with the monthly lease and monitoring charge at \$23.70 plus tax. We pride ourselves in being able to provide a quality, local service. **Our service is available to anyone who needs it; individuals do not need to be members of the co-op.**

Please contact Nicole or Russ at 715-239-6800 or toll-free 1-800-300-6800.

OFFICE CLOSED
for Thanksgiving,
November 28

*Happy
Thanksgiving!*

**CHIPPEWA VALLEY
SATELLITE**

**YOUR LOCAL SOURCE FOR DIRECTV
715-239-3862**



exede
by ViaSat

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