

*Your energy provider yesterday, today and tomorrow.<sup>SM</sup>*

# NEWSLETTER

**Chippewa Valley Electric Cooperative**

**October 2011**

## A New Era for Chippewa Valley Satellite

**Chippewa Valley Satellite is your local retailer for sales and service of DIRECTV.**

Chippewa Valley Satellite has been in a transitional phase over the past few months. We wanted to take this opportunity to let you know that there are many things that have not changed. We remain a proud part of our community and hope to serve you in the future. Chippewa Valley Satellite is still an authorized DirecTV retailer and installer. We continue to use our local and experienced contractors for all your installation and service needs. Call in today and sign up for the service with the most HD Channels, sports, and DVR services. Existing DirecTV customers remember to refer your friends, family and neighbors to us for \$100 in bill credits for both you and them.



**AUTHORIZED DEALER**



*Here is a picture of Viasat-1 undergoing testing. Even without the reflectors and solar panels, it is the size of a school bus.*

**Chippewa Valley Satellite will continue to bring high speed internet to the back forty.**

Chippewa Valley Satellite is still a full service provider of WildBlue High Speed Internet. We are local, from sales and installation, local 24/7 tech support, service changes, right down to folding and mailing statements right here in Cornell. And it can only get better! Within the next few months the Viasat-1 satellite will be launched. This satellite will allow us to offer new packages with speeds up to 12 mbps.

**HOURS:**

**7:30 - 4:00 MON - FRI**

**TOLL FREE:**

**866-270-9534**

**ONLINE:**

**[WWW.CHIPVALLEY.COM](http://WWW.CHIPVALLEY.COM)**

**[WWW.FACEBOOK.COM/CHIPVALLEY](http://WWW.FACEBOOK.COM/CHIPVALLEY)**

# OCTOBER IS CO-OP MONTH

Cooperatives are part of the self-help tradition of America. They are based on values not unlike those we subscribe to individually, including self-responsibility, democracy, equality, honesty, and social responsibility.

In addition to these common values, seven basic principles serve as guidelines to provide a democratic structure for co-ops around the world.

## THOSE SEVEN COOPERATIVE PRINCIPLES ARE:

- Voluntary and open membership
- Democratic member control
- Member economic participation
- Autonomy and independence
- Education, training and information
- Cooperation among cooperatives
- Concern for community

## CO-OPS ARE ALL AROUND US

Cooperatives are businesses organized by people to provide just about any goods and services people need. Cooperatives offer credit and financial services, health care, child care, housing, and insurance. Cooperatives sell food, farm supplies, and hardware. They provide utilities, such as electricity, telephone, television, and Internet service.

Throughout the United States, approximately 48,000 cooperatives of all kinds serve 120 million citizens. Worldwide, an estimated 750,000 cooperatives serve 730 million members.



## CAPITAL CREDIT RETIREMENT CHANGE

We will be changing our general retirement of Capital Credits this year. Retirement amounts less than \$25.00 will be applied to any active member's electric bill. This change should save Chippewa Valley Electric upwards to \$2,000.00 in check processing and mailing costs.

A number of checks will still be written to inactive members and amounts greater than the \$25.00 cutoff. We will also be mailing the checks directly from our printer, so they can be mailed presorted at reduced postage.

We know quite a few of you look forward to the annual retirement check, which many of you will not be receiving this year because of this change. We are doing this to help rein in our continually increasing operating costs. We thank you for your understanding.

Chippewa Valley Electric  
is a member of...

**DIGGERS**  **HOTLINE**

  
**Dial 811**

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