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NEWSLETTER

Chippewa Valley Electric Cooperative

September 2013

August 6, 2013 - Storm Damage

On August 6, 2013 at approximately 10:00 p.m. a storm hit the Chippewa Valley Electric Cooperative service territory. The Bob Lake area (near Art's Electric) had the most damage to our electric system. The storm also left its mark in the Drywood and Colburn areas. The strong winds, at about 60-70 miles per hour, caused trees to snap and topple and in turn brought down electric lines. CVEC replaced 16 broken poles from the storm damage. Our crew worked through the night to

restore power to nearly everyone by 5:30 p.m. on August 7. In the end, we had 59 recorded outages which affected 2,720 members.

Thank you for your patience as our dedicated crew worked long hours to reestablish the reliable electric service that you have come to expect. Also, I want to express my appreciation to all employees for going the extra mile during the storm and clean up that followed. –Todd Howard, President/CEO



Drywood area wind damage



Colburn area storm damage



Damage from the Bob Lake area

Attention Dual Fuel Customers

All of our electric meters record kWh usage locally, as well as reporting back to our system in Cornell.

A power failure message is received in Cornell whenever a meter is without power, due to either an outage, or in the case of a Dual Fuel Meter, a circuit breaker powered off. It is a requirement of the Dual Fuel program that the meter be powered on at all times.

Our Dual Fuel Meters require a connection to the Load Center (fuse box), generally via a

dedicated circuit breaker, which should be tagged to be powered on at all times.

Please confirm your Dual Fuel Meter is powered on. If you have a meter with a digital display, the display should alternate with information about the electricity being delivered to your account, including Voltage and kWh. If the display is blank, the meter is not powered on. If you have a mechanical meter with the spinning disk, please look for a small red light in the lower half of the meter.

If you have any questions, please contact our Member Services Department.

This is an excellent time of the year to have your heating system inspected and serviced. We encourage you to contact your HVAC contractor for an inspection and tune-up. For Dual Fuel customers you may only rely on your backup heating system for a few hours at a time, but keep in mind it will most likely be the coldest, most miserable days!

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The office will be closed for Labor Day, September 2.

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